



ROYAL VICTORIA EYE AND EAR HOSPITAL

INFORMATION PACKAGE FOR GPs

A&E Service and procedure for requesting OPD appointments

Updated version Nov 2011



ENT A&E SERVICE

ENT A+E Hours of Service: MONDAY TO FRIDAY – 9a.m. to 5p.m.

NO SERVICE AT WEEKENDS OR BANK HOLIDAYS - patients must be referred to nearest General Hospital.

Children

Children with non-urgent conditions may be referred but those requiring urgent intervention and all children aged 3 and under should be referred to paediatric Hospital.

Audiology Service not available via A/E (Except in sudden sensory neural loss)

Services

Ear Syringing/irrigation -no direct access to Irrigation Clinic, access via A&E but GP should advise softening of wax with olive oil for several days before referral.

Ear Syringing /Irrigation Courses for GP Nurses held at RVEEH for details or email

elspeth.finlay@veeh.ie

Otitis Externa review clinic – no direct access as yet, access presently via A&E only.

USEFUL NUMBERS

- **HSE Hearing Service/Audiology Service for adults and children.** North Great Georges Street, Dublin 7. Ph: 01-8747726 Fax: 01- 8747792 emailaudiology@hse.ie (Patients must be medical Card holder). Hearing aid check/repair walk in service is available during the following hours: Monday – Friday 09.30 -12md and 14.00 to 16.30hrs.
- **National Association for deaf and hard of hearing people.** Ph: 01-8723800 or info@deaf.ie (both provide Audiology service).
- **Sister Lydia Slattery Marian Hearing Centre** Ratoath Road Cabra Dublin 7. Sr Lydia takes referrals for Hearing assessment on babies and children up to aged 18 years, Phone/Fax 8684004 This service is **not** currently available. Sr. Lydia has retired. It is hoped the service will be resumed when she is replaced
- **Tinnitus Association** 01-8723800



| ENT CONSULTANTS RVEEH | |
|--|-----------------------------|
| CONSULTANT | SPECIALIST INTEREST |
| MS Mona Thornton MBBch,BAOI, FRCSI (ORL) | Rhinology |
| Mr. David Charles FRCS FRCSI | Otology |
| Prof. Angus Curran MC, FRCS (ORL HNS) | Head & Neck Surgery |
| Prof. Conrad Timon MB, FRCSI, FRCSORL, DMMD, MD | Head & Neck/Thyroid Surgery |
| Mr. Stephen Hone M.Ch, MRCPI, FRCSI (ORL) | Paediatrics/Otology |



ENT CONSULTANT PRIVATE ROOM DETAILS

| ENT CONSULTANT | ADDRESS | TEL | FAX |
|--|---|------------|------------|
| Mr. David Charles FRCS FRCSI | Charlemont Clinic Charlemont Mall Dublin 2 | 01-4188438 | 01-4188487 |
| Prof. Angus Curran MC, FRCS (ORL HNS) | Mespil House 37 Adelaide Road Dublin 2 | 01-2315275 | 01-2315202 |
| Prof. Conrad Timon MB. FRCSI, FRCSORL, DMMD, MD | The Hermitage Clinic, Lucan, Co. Dublin | 01-6459635 | 01-6459636 |
| | Blackrock Private Clinic, Rock Road, Dublin 18 | 01-2780150 | |
| Mr. Stephen Hone M.Ch, MRCPI, FRCSI (ORL) | Northbrook Clinic Ranelagh Dublin 6 | 01-4967111 | 01-6455947 |
| | Hermitage Medical Clinic, Lucan | 01-6459545 | |
| Ms. Mona Thornton MBBch, BAOI, FRCSI (ORL) | St. Michael's Private Clinic 7 Charlemont Ave., Dunlaoghaire, Co. Dublin | 01-2808521 | |



HSE PRIMARY AND COMMUNITY CARE - AUDIOLOGY SERVICE

INTRODUCTION

The objective of the Audiology service is to provide people with a hearing impairment with amplification devices, advice and information to enable them to overcome or reduce the effects of their hearing impairment.

REFERRALS

a) Adults

Eligibility for the adult service is restricted to those who hold medical cards. Referrals are received from medical practitioners and it is essential that each patient should receive a full medical examination prior to being referred. In either case, the referral to the hearing service should be especially for the fitting of the hearing aid. It is not the policy to accept referrals for other types of Audiological assessment or for legal purposes.

In the case of students who are attending third level education they retain their eligibility provided that they have Student ID card or proof of eligibility.

b) Children

The Audiology service for children is available to all regardless of financial circumstances. All children are eligible for this service from birth until they complete their full-time education. Parental consent is necessary before a child is referred to the Audiology Service. Referrals are accepted from medical practitioners and children should have had a medical examination prior to being referred to the service.

SERVICE PROVIDED

- ❑ Hearing test
- ❑ Fitting of hearing Aid
- ❑ Review in order to ensure that they are coping well with the hearing aid and benefiting from it. In the case of children this also includes monitoring the progress of speech and language and school progress.



HSE PRIMARY AND COMMUNITY CARE - AUDIOLOGY SERVICE

OUTREACH CLINICS

Outreach clinics may take place in hospitals, nursing homes, old people center's and in the patient's home. It is the policy of the National Audiology Service to provide outreach clinics where the person with the hearing impairment is unable to attend an Audiology centre. The request for the visit should come from a medical practitioner who can certify that the person has a disability that prevents them from attending the Audiology centre. In the case of elderly people in long-term care, a request from the medical officer is sufficient. Where a visit to the patient's home is requested, a standard form should be completed including details of how to locate the home of the patient.

Currently clinics are provided in the following locations:

- ❑ North Great Georges Street
- ❑ Tallaght
- ❑ Sandymount
- ❑ Newbridge
- ❑ Arklow
- ❑ Wicklow
- ❑ Bray

TECHNICAL DEPARTMENT

The technical department provide a repair service for the aids that are provided by our clinicians. This is a nationwide using the latest technologies. There is a walk-in service between the hours of 09.30 – 12.30 and 14.00 – 16.30 in North Great Georges Street and a postal service is also available to the clients.

For further information contact:

Hearing Service,
LHO (Dublin North Central)
Primary & Community care Directorate,
Dublin / North East Area,
44 North Great Georges Street,
Dublin 1
Ph: (01)8747726 / 8747727 / 8747728 Fax (01) 8747792



G.P. LIAISON SERVICE FOR ACCIDENT & EMERGENCY

Our GP Liaison Service was set up to improve communications and provide a **Direct Link** between A&E Department and GP's and other Primary care providers.

GP's should contact GP Liaison Nurse if you have concerns regarding a patient you are referring, or any patient who has already attended the A&E Department. The GPLN will provide a link to a A&E Doctor if necessary.

Please be advised that non-emergency referrals are to be directed to our OPD appointments department.

**OPD REFERRAL LETTERS: PLEASE POST OR FAX REFERRAL LETTERS TO OPD
OPD REFERRAL LETTERS CANNOT BE HAND DELIVERED BY
PATIENT.**

A+E REFERRAL LETTERS: PATIENT MUST BRING GP REFERRAL LETTER IN HAND TO A+E

Ph: 01 6644600 Fax: 01 6785462

Always remember that there are **Community based Primary Care Eye Clinic** for all Medical Eye Conditions and minor surgical procedures accepting Medical Cards in Dublin in Ranelagh, Bray, Fairview and Naas. Contact Dr. Kevin Tempany Medical Eye Centre Ranelagh Phone: 01- 4986921 NAAS, Phone: 045 881000 or Dr Garry Tracy Bray and Fairview. Phone Bray: 01 2828065. Fairview: 01 8057076

National Optometry Centre at DIT Kevin Street are always looking for volunteer patients who they will sight test and Eye Examination for free.
Phone: 4024900

CONTACT DETAILS

Dolores Boylan GP Liaison Nurse Service

Tuesday, Thursday and Friday. Office hours: 10am- 4.15pm

Office Phone: 01 6343647 Fax: 01 6343665 Mobile: 086 8520846



EYE CLINICS RVEEH:

MONDAY:

Mr Conor Murphy Anterior Segment, 9-11AM
Mr Paul O'Brien, General 9-10:30AM
Mr Noel Horgan, Medical Retina A.M., Ocular Oncology P.M.
Mr Kilmartin, Retinal clinic alternate Mondays, 9-11 AM
Mr Barry, Retinal Clinic, 12:30-1pm
Mr Moriarity, Orbital Clinic, 1:30-3pm
Prof L. Cassidy, Occuplastic clinic, 1.30-2.30pm
Mr Brosnahan, Paediatric, 1:30 – 3pm
Dr A Hogan A+E review clinic

TUESDAY:

Dr Doyle, Glaucoma, 9-10.30am
Mr O'Connor, 9-11am and 2-2.30 am
Mr Brosnahan, Paediatric, 9-11 am
Mr Cahill, Retina/AMD clinic, 1-2.30 pm
Ms Amanda Collum, 9am – 10:30am
Mr Paul Moriarty, 1:30pm – 3pm

WEDNESDAY:

Dr. Doyle, Glaucoma clinic, 9-10:30am
Mr Conor Murphy, Corneal am, General pm
Mr. Moriarity, Occuplastic, 9-11am
Prof. Cassidy, Occuplastic and Neuro, 1-2.30pm (last Weds of month neurology clinic)
Mr Donal O'Malley, Contact lens, 1.30-2.30pm
Mr Cahill, Retina/AMD/Uveitis clinic, 1-2.30pm
Dr Denise Curtin, A&E Direct Referral clinic, 8:30 – 10:30
Dr A Hogan A+E review clinic

THURSDAY:

Mr. Power, Corneal clinic, 9-11am
Mr. Barry, Retina clinic, 8.30-9.00am
Mr. Power, Corneal clinic, am and pm
Mr. Moriarty, Botox clinic, 1-2pm (twice a month)
Mr. Kilmartin, Retina/uveitis clinic, 1-2.30pm

FRIDAY:

Dr. Curtin, General Clinic, 9-10.30am
Mr Cahill, Retina/AMD, 9-11am



CONSULTANT OPHTHALMIC SURGEONS PRIVATE CLINICS

| CONSULTANT | ADDRESS | TEL | FAX | PRIVATE ROOM TIMES |
|---|---|---------------------------------|------------|--|
| Mr. Peter Barry FRCS | The Eye Clinic 33 Herbert Avenue Dublin 4 | 01 2837203 | 01 2838229 | Mon 3.30-5pm Wed 9-12.30pm Thurs 1.30-5pm |
| Mr. Donal Brosnahan M.M.B. DCH. FRCS Ed. F.R.C. Ophth. | Building 35 Charlemont Clinic Charlemont Mall Dublin 2 | 01 4188421 | 01 4188425 | Tues 12-5.30pm Wed 12-5.30pm |
| Mr. Mark Cahill | The Beacon Clinic Suite 20 & 21 Beacon Court Sandyford Dublin 18 | 01 2135652 | 01 2135653 | |
| Prof. Lorraine Cassidy M.B. D.O. FRCSI FRC Ophth. (U.K) | 14 Terenure Road East Rathgar Dublin 6 | 01 4909322 Mb: 0876504099 | 01 4924136 | Thurs 9-1pm <u>Tallaght Hosp</u> Alternate Tues PMs rooms Alternate Fri 9-1pm Private Rooms |
| Mr. Dara Kilmartin Consultant Ophthalmic Surgeon | The Beacon Clinic Suite 20 & 21 Beacon Court Sandyford Dublin 18 | 01 2135651 | 01 2135653 | Alternate Mon pm Tues am |
| Mr. Paul Moriarty, Consultant Ophthalmic Surgeon | Suite 23 Charlemont Clinic Charlemont Mall Dublin 2 | 01 4188442 | 01 4781771 | |



CONSULTANT OPHTHALMIC SURGEONS PRIVATE CLINICS

| CONSULTANT | ADDRESS | TEL | FAX | PRIVATE ROOM TIMES |
|---|---|--|---|-----------------------------------|
| Mr. Martin O'Connor FRCSI | Suite 7 Charlemont Clinic Charlemont Mall Dublin 2 | 01 4188435 | 01 4188459 | Mon am Thurs all day Fri am |
| Mr. William Power J. MCh MRCPI FRCS (Glasg.) FRCOphth DO | Blackrock Clinic, Rock Road, Blackrock, Co. Dublin St. Vincents Hospital Elm Park, Dublin 4 | Blackrock 01 2787038 ivisionltd@gmail.com St Vincents 01 2694533 | Blackrock 01 2831033 01 2608254 | |
| Miss. Aoife Doyle | Building 35 Charlemont Clinic Dublin 2 | 01 4188427 | 01 4188425 | |
| Dr Rizwana Khan | Hermitage Medical Clinic | 01 6459542 | 01 6459543 | |
| Professor Conor Murphy Consultant Ophthalmic Surgeon | RVEEH Private Clinic, Adelaide Rd, Dublin 2 | 086 7839202 | 01 6343635 | Friday PM |
| Mr Noel Horgan, Medical Retina / Ocular Oncology | St Vincents Private Hospital | 01 2638826 | | |



Medical Ophthalmologists Private Clinics

| CONSULTANT | ADDRESS | TEL | FAX | PRIVATE ROOM TIMES |
|----------------------------------|--|---------------------------|------------|--------------------|
| Dr Aideen Hogan MRCOph, FRCSI | Eye clinic Blackrock Clinic, Rock Rd, Blackrock, Co Dublin. | 1800 601060 01 6459541 | | |
| | Suite 7 Hermitage Medical Clinic, Old Lucan Road. D 20. | 01 6459541 | | |
| | Sure 20/21 Beacon Cons Clinic, Sandyford, D 8. | 01 6459541 | 01-6459543 | Tue wed Fri |
| Dr Amanda Collum | 55 Adelaide rd. D2. | 01 6761564 | 01-6612435 | |
| Dr Anne Early MB DO MRCOphth | Blessington Rd, Naas, Co Kildare. | 045 876480 087 2657000 | | |



A&E patients can be referred back for follow up in their local area to see the following ophthalmologists

PATIENTS MUST BRING MEDICAL CARD OR VHI CARD

Private Ophthalmologists in pilot scheme taking medical card patients

| | | |
|---------------------|--|---|
| Dr. Garry Treacy | BRAY Medical Optics, 2-3 Castle Street Bray And Medical Optics, 19 Fairview, D3. | Ph: 2828065 Fax: 2828358 01 8057076 |
| Dr Kevin Tempany | NAAS The Medical Eye Centre 3 North Main Street And RANELAGH Ranelagh Eye Centre 22-26 Sandford Road Ranelagh Dublin 6 | Ph: 045 88100 Fax: 045 889018 Ph: 4986920 Fax: 4986921 |
| Dr John Keane | ATHLONE Verelands, Garden Vale, Athlone. | Ph: 09064 72069 Fax: 09064 75153 |
| Dr. John M. Traynor | CORK 5-6 Lavitts Quay Cork | Ph: 021 4276524 Fax: 021 4851379 |



GP REFERRAL TO CLINICAL NURSE SPECIALIST CHALAZION CLINIC

A chalazion is a condition in which an obstructed meibomian gland causes a granuloma within the tarsal plate.

Symptoms

Acute or chronic eyelid lump.

Swelling, pain, tenderness, erythema of eyelid.

Signs

Visible or palpable well-defined subcutaneous nodule in the eyelid.

Treatment

If associated with blepharitis instruct patient re lid hygiene.

Warm compress to eyelid with massage three times a day.

Fucidic Acid 1% drops B.D. for one week or alternatively Chloromycetin BD for one week.

If the chalazion has not resolved two weeks after completing treatment patient may be referred for incision and curettage.

Referral

Suitable patients to be referred to CNS chalazion clinic in A&E dept.

Contact GP Liaison Nurse and fax in referral letter.

086 8520846 fax 01 6343647

Patient will be contacted with appointment.

If not suitable for CNS clinic – refer to OPD as usual.

Eligibility

The following referrals will **not** be accepted in the CNS chalazion clinic:

- Patients on Warfarin, Asprin or Plavix.
- Patients under 16 years of age.
- Recurrent chalazia at the same site.
- Chalazion in close proximity of the tear duct.
- Chalaxion on the lid margin.
- Ulcerated lid lesions.
- Lesions outside the lid area.



OUT-PATIENT APPOINTMENT PROCESS

1. **OPD REFERRAL LETTERS:** PLEASE POST OR FAX REFERRAL LETTERS TO OPD
OPD REFERRAL LETTERS CANNOT BE HAND DELIVERED BY PATIENT.
Referral templates are available at rveeh.ie for download. A separate template for each speciality
2. LETTER SHOULD BE LEGIBLE AND DETAILED – Please ensure that name, address, D.O.B and contact telephone numbers are included.
3. Please include the following:
 - FULL DETAILS OF PATIENTS CONDITION
 - LIST OF MEDICATIONS
 - PAST RELEVANT MEDICAL HISTORY
 - PREVIOUS ATTENDANCE AT EYE AND EAR AND WHICH CONSULTANT.
 - PATIENT DETAILS WILL BE ENTERED ON HOSPITAL DATA BASE.
4. YOUR REFERRAL LETTER WILL BE ASSESSED – All referral letters are assessed by a member of the medical team / Consultant and a category of urgency is applied depending on the level of information stated on the letter. Please make sure that all relevant detail is stated on the letter. The instruction is then given to the appointments staff to make the most appropriate appointment for the patient.

ROUTINE APPOINTMENT WAIT TIME 12 months for Ophthalmology and up to 18 months for ENT.
GPs should mark letter **URGENT / SOON OR ROUTINE**

PLEASE REMEMBER: WE CANNOT GIVE APPOINTMENTS TO YOU OR YOUR PATIENTS
OVER THE PHONE - unless they are return patients.
WE CANNOT ARRANGE APPOINTMENTS FOR PRIVATE PATIENTS.

- ✓ PATIENTS MUST ATTEND FOR THEIR APPOINTMENT ON TIME.
- ✓ IF A PATIENT FAILS TO ATTEND A CLINIC THEY WILL NOT BE RE-APPOINTED AUTOMATICALLY- Our DNA policy allows for a max of two consecutive D.N.A's and then the patient will be discharged from our service.
- ✓ **NON ATTENDEES** ARE A **MAJOR PROBLEM**. PLEASE ADVISE YOUR PATIENTS TO CONTACT US IF THEY NO LONGER WANT THEIR APPOINTMENT.
- ✓ IF PATIENTS HAVE TO CANCEL AND RE-SCHEDULE THEY WILL HAVE TO WAIT FOR THE NEXT AVAILABLE SLOT.
- ✓ IF PATIENTS HAVE NOT ATTENDED IN THE LAST 18 MONTHS OR HAVE BEEN DISCHARGED THEY MUST SUBMIT A NEW LETTER OF REFERRAL FROM THEIR GP.



The role of the Cancer Nurse Co-ordinator Royal Victoria Eye and Ear Hospital

1. To provide information, advice & support to patients and their families from the time of diagnosis.
2. The point of contact within the hospital for patients. The Cancer Nurse Co-ordinator is a resource and contact for the primary care team.
3. If GPs have queries about any patients or wish to fast track a patient who they may think is positive for a malignancy they can contact the co-ordinator.
4. GPs should continue to refer patients to the RVEEH as usual; the co-ordinator is only available for high-risk cases.
5. Co-ordinate transfer of patients to other hospitals e.g., St. Luke's. Ensure all information is received to and from other hospitals, track patients. Formulate discharge plans.
6. The Cancer nurse Co-ordinators can inform GPs (by phone or by letter) of their patient's discharge and the treatment/procedures which they have undergone.
7. Ensure patients received OPD appointments for follow-up after Radiotherapy or Chemotherapy is completed.
8. The Cancer Nurse Co-ordinators ensures that primary care services are in place when patients are discharged from hospital.
9. I have the responsibility for two sites. RVEEH and SVUH.

Fiona Bradley
ENT/Head & Neck Cancer Nurse Co-ordinator RVEEH
Mobile: 086 7359744



OCULAR ONCOLOGY SERVICE ROYAL VICTORIA EYE AND EAR HOSPITAL

New Service:

The Ocular Oncology Clinic is a new service that is now available in Ireland. The Ocular Oncology Clinic was set up here in the RVEEH by Mr. Noel Horgan Cons Retinal & Oncology Ophthalmic Surgeon & assisted by Dr. Moya Cunningham Cons Radiation Oncologist (SLH) in June 2010.

Patients are referred to Mr. Noel Horgan (RVEEH) via Ophthalmologists & Opticians throughout the country, to investigate a freckle / mole that has been noticed at the front or back of the eye. In many cases these moles are benign but a small number of these moles may also be a malignant (cancerous) melanoma.

Investigations:

All patients that are referred to the clinic receive a thorough eye examination. Patients **may** have a series of photographs and scans to the eye in which may take up to 4 hours to complete. Patients who are coming to the Ocular Oncology Clinic are advised to take a friend or relative to accompany them, as both eyes may need to be dilated. If this is the case the patient's vision will be blurred for approx 4-6hrs & driving is **not** advised.

Ocular Melanoma:

Melanoma is a malignant tumour that most often arises from a freckle or mole on the skin. Less commonly is it found in the eye or other sites of the body. Melanoma typically occurs in fair skinned, blue or green eyed individuals & carries the potential to spread to other parts of the body such as the liver & lungs. The exact cause of ocular (eye) melanoma is unknown. Ocular melanoma almost always affects one eye & it is not thought to be hereditary. It can develop in an otherwise healthy individual. Ocular melanoma is a very rare type of cancer affecting approx 50 people per year in Ireland.



Treatment:

Plaque Radiotherapy:

- New treatment available in Ireland that is suitable for **some** ocular melanomas.
- The radioactive plaque is a concave / saucer shaped disc made from pure silver or gold plated, that is impregnated with Ruthenium 106 (beta emitter) or Iodine Seeds (ISO Seeds) within the dome of the disk.
- Measures approx 1mm in thickness
- The disk is surgically implanted at the site of the tumour by Mr. Noel Horgan (RVEEH)
- The plaque disk emits radiation constantly while in place on the surface of the eye ball. This allows a high dose of radiation to be delivered to the tumour.
- Surgery is carried out in St. Lukes Hospital Rathgar.
- The plaque disk stays around the eye for a number of days, of which it is then surgically removed. The patient is required to stay in hospital while the plaque is in place.
- Some tumours may be unsuitable for this type of treatment & the patient may be referred to St. Paul's Eye Unit at the Royal Liverpool & Broadgreen University Hospital, Liverpool for alternative treatment that is not currently available in Ireland.
- If the tumour is too big to treat with radiotherapy, the eye may **need** to be removed (enucleation)

Contact us:

If you would to know more about Ocular Melanoma, please contact

Sabrina Kelly (CNS) at: sabrina.kelly@rveeh.ie



USEFUL RVEEH NUMBERS

Appointments Department

Tel: 01 6644600
Fax: 01 6785462

Patient Services Department

Manager: Thomas Dempster 01 6343626
Administrator: June Clare

Radiology 01 7088540

A&E 01 7088537

Admissions

Administrator: Patricia Conn 01 6644640

Freedom of information / Routine Access

Manager: Deirdre Clancy 01 7088519

Medical Secretaries
01 6643607
01 6644694
01 6644697
01 6644695
